

field service rates



Engineering Sales and Service for Controls,
Measurement and Data Acquisition

1-888-554-2021

Scheduled Service: For service **scheduled** at least **7 calendar days with advance purchase order.**

Technician Standard Rate:	\$95.00
Technician Overtime Rate:	\$142.50
Engineer Standard Rate:	\$125.00
Engineer Overtime Rate:	\$187.50
Tech Assistant/Panel Fabrication Standard Rate:	\$65.00
Tech Assistant/Panel Fabrication Overtime Rate:	\$97.50

On Call Service: For service work performed on emergency basis or scheduled at less than 7 days in advance. **Minimum of 4-billable hours.**

Technician Standard Rate:	\$105.00
Technician Overtime Rate:	\$157.50
Engineer Standard Rate:	\$150.00
Engineer Overtime Rate:	\$225.00
Tech Assistant/Panel Fabrication Standard Rate:	\$75.00
Tech Assistant/Panel Fabrication Overtime Rate:	\$112.50

Post Sale Support: Sterling is happy to offer post product or system sales phone support at no charge.

Phone Support: General Instrumentation and control Q&A over the phone will not be billed. Detailed phone support for products **not sold by Sterling** will be billed at the appropriate rate.

Mileage: Mileage to and from site will be billed at \$0.505 per mile.

Travel: Travel time will be billed at the appropriate hourly rate.

Overtime Rates: Apply after 8-hours of service per day.

Expenses: Expenses incurred with service will be billed at actual cost.

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